

To all our Customers

### Alert Level 1 Covid-19 Update

In order to ensure we maintain the health & safety and well being of our staff and those that we do business with, Higgins Concrete and Hirock will operate at our Alert Level 1 protocols until further notice.

A summary of these for your information are:

- Maintaining physical distancing where appropriate
- Availability of appropriate PPE including face masks, gloves, hand and spray sanitisers.
- Daily sign in/sign out log for all staff and visitors to our sites.
- Building, amenities, and vehicle cleaning as required.
- Limiting the use of paper. Our batchers will talk to you regarding these options when you place an order.
- Contactless payment transactions on site i.e. PayWave or internet banking.

We ask that you, your staff, and your sub-contractors respect and adhere to these protocols when dealing with our staff. A copy of our Delivery Protocols is available on request.

Our cash sale policy requires payment in advance of delivery, and this can be done by internet banking or credit/debit card. Please contact your local branch for details.

If you are concerned with your abilities to meet our credit terms, please contact us in advance and discuss these.

We thank you for your continued support during these changing times.

Kind Regards



Mike Botherway  
General Manager