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1 September 2021

To all our Customers

Covid-19 Alert Level 3

Our Higgins Concrete, Hirock, and Higgins Property businesses will be open for trading under Alert Level 3.

As a result of the current Covid 19 outbreak, we have reviewed and updated our processes to ensure that we can maintain the health and safety and well-being of our staff and those that we do business with under Alert Level 3 trading conditions. A summary of these for your information are:

- Maintaining physical distancing of at least 2 metres always. Please ensure you and your staff respect and adhere to this when dealing with our staff.
- Mandatory wearing of facemasks by all staff during normal business processes.
- Availability of appropriate PPE including gloves, hand, and spray sanitisers.
- Daily sign in/sign out log for all staff and visitors to our sites.
- Daily building, amenities, and vehicle cleaning.
- No public entry to any of our sites.
- Limiting the use of paper. Our batchers will talk to you regarding these options when you place an order.
- Additional COVID-19 alert signage on our vehicles and at our sites.
- PayWave electronic payment transactions only.
- No cash payments.

Our cash sale policy requires payment in advance of delivery, and this can be done by internet banking or credit/debit card. Please contact your local branch for details.

If you are concerned with your abilities to meet our credit terms, please contact us in advance and discuss these.

We thank you for your continued support and look forward to doing business again soon.

Kind Regards,



Shane Higgins
Director



Mike Botherway
General Manager